ELECTRONIC PRESCRIBINGGETTING YOUR MEDICINES THE DIGITAL WAY

INFORMATION FOR OUR PATIENTS

Englisch

Dear patient,

Your doctor has prescribed medicines for you. Unlike before, you haven't received a paper prescription this time. That's because your healthcare team now prescribes prescription medicines digitally, using an electronic prescription (known as "eRezept" in German).

In the past, you received prescriptions on a small pink form. Your doctor created the prescription using practice software and then printed it on special prescription paper. At the pharmacy, the prescription was scanned or typed into the pharmacy's software, meaning it was digitized again for further processing.

With the eRezept method, the whole journey from the doctor's office to the pharmacy is digital, helping to avoid errors that may occur when scanning paper prescriptions. eRezept is only available for prescription medicines at the moment but will later be extended to include other types of prescriptions.

IT'S REALLY SIMPLE WITH YOUR HEALTH CARD...

You can easily redeem your eRezept with your current electronic health card – there's no need for a new card. However, the prescription itself isn't stored on your card but on a specially secured server. The pharmacy scans the card to access the actual prescription.

...OR JUST USE THE APP

Alternatively, you can redeem your eRezept using the eRezept app. Your prescriptions are sent straight to your phone. To redeem, the pharmacy scans the prescription code from the app. You can even use the app to pre-order medications at the pharmacy, ensuring they're in stock and ready for you to pick up.

To fully utilize the app, you'll need your smartphone (iOS 14 or Android 7 and newer), a recent electronic health card with contactless functionality, and the associated PIN. If you don't have a contactless card or a PIN yet, you can request both from your health insurance provider.

Learn more about the app in your phone's app marketplace – or visit *www.das-e-rezept-fuer-deutschland.de*, where you can ask questions about the eRezept and add comments.

To go straight to the app, click here:







Apple



Huawei

··· Best wishes from your healthcare team

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